

STAFF REPRESENTATIVE I MEMBER SERVICES

Location: Winnipeg, Manitoba

Posted: October 1, 2025 **Posting ID:** 20251001SRI

The Staff Representative I is a complex and responsible position where the incumbent administers and enforces collective agreements on behalf of the membership of the MGEU. The Staff Representative I mentors members, activists, and other Staff Representatives and acts as a resource to assigned union Locals, Components, and a variety of union committees.

RESPONSIBILITIES

- Provide support and advocacy on behalf of MGEU members for prompt resolution of all complaints and issues.
- Conduct investigations and where necessary prepare, file, and present grievances. This may also include assisting in appeals and arbitrations.
- Mentor members to increase their labour relations knowledge and experience while encouraging union activism.
- Assist in arrangements for meetings within assigned areas, attend such meetings for purposes of communicating union business/policies, acting as a resource to members, and providing advice and leadership, where required.
- Proactively identify issues of broader concern and work with leadership to follow up and ensure prompt resolution.
- Facilitate union educationals, as required.
- Represent the MGEU at external events and meetings; support and participate in MGEU campaigns and activities
- Perform other related duties, as assigned.

QUALIFICATIONS

- A minimum of two (2) years of experience as a Staff Representative, or the equivalent combination of
 experience and education as a union activist or labour relations expert, which must include experience
 advocating on behalf of members regarding complaints and grievances.
- Able to read and interpret collective agreements and other related legislation and regulations.
- Experience investigating and researching labour related issues.
- Able to deal with a variety of personnel and stakeholders and portray an effective image in numerous situations.
- Able to communicate effectively both orally and in writing; ability to speak effectively in public.
- Strong organization, planning and prioritizing skills.
- Able to promote labour and MGEU values and navigate through the MGEU organizational structure and unionized workplaces.
- Good computer skills and able to work with MS Office and databases.
- Able to work flexible hours including evenings and weekends.
- Must have a valid driver's licence and vehicle, and be able to travel, including overnight hotel stays.
- Post-secondary education in a related field is an asset.

Please forward resume to humanresources@mgeu.ca by Wednesday, October 15, 2025, at 4:00 pm.